# Beyond Ham Radio – Getting the Information to Residents



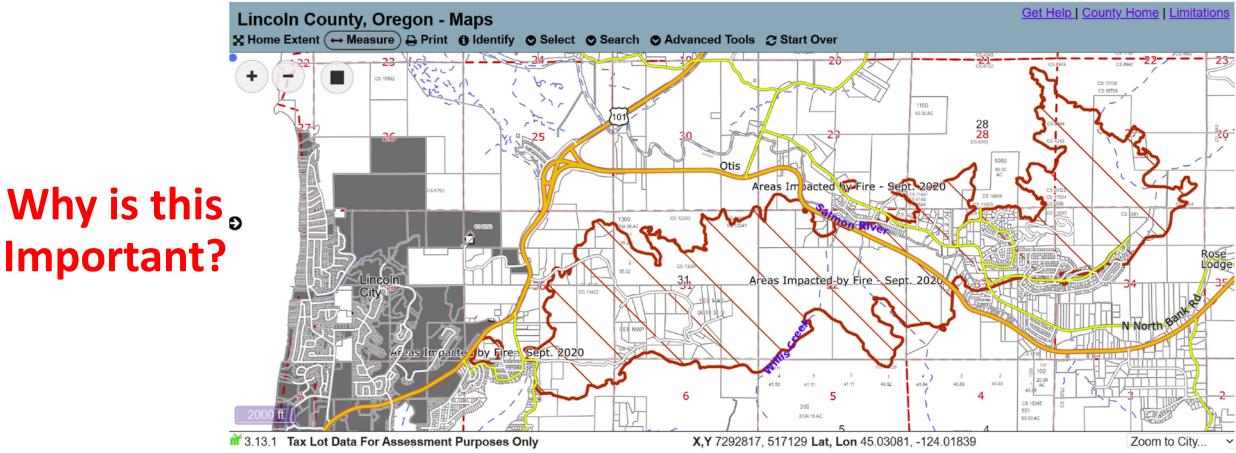
Little Whale Cove
Safety Committee



### Introduction

- Some coastal counties have established ham radio networks providing for:
  - Inter- & intra-governmental communications,
  - First responder communications,
  - CERT teams, &
  - Critical facilities;
- Nonetheless, how do we transmit important information to the general public?

#### A very real scenario – The Echo Mountain Complex (aka Otis) Fire (Sep 2020)



- No electricity
- No cellular
- No reports on FM radio
- No or infrequent NWS reports
- Rampant rumors & misinformation

- Smoke turned day to night even on the coast
- Highway 101 jammed with evacuees in vehicles
- Long vehicle lines for gasoline

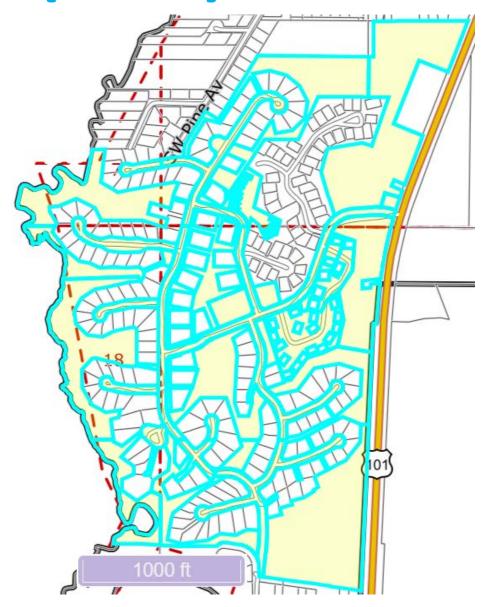
Now, imagine a full-rip M9 Cascadia earthquake (i.e., XXL) & tsunami!

# Challenges

- Of the people >18 years old in the US, ~0.3% are licensed ham operators
- If some/all of the following services are down:
  - > Electrical
  - >Internet
  - >Phone landlines
  - >Cellular service
- Rapid dissemination of information throughout a community may not be possible

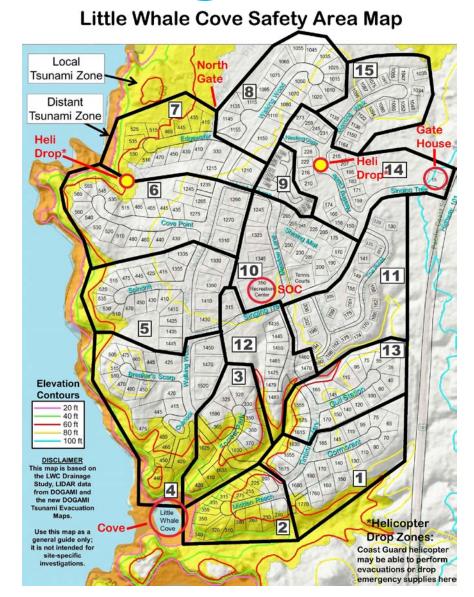
# Little Whale Cove (LWC) Facts

- Oregon Planned-Unit-Development of 268 homesites in Depoe Bay
- 140 acres
- Topographically diverse terrain from 12 to 100 feet
- Heavily forested
- About 700 residents
- Some long-term rentals
- Rec Center is a designated
   Tsunami Assembly Area



# What LWC Is Doing

- LWC is divided into 15 Safety
   Areas, ideally with at least one
   Safety Captain per area
- Encourage people to serve as Safety Captains (to educate & communicate)
- Encourage people to buy walkie talkies & listen to the LWC Community Radio Service (CRS)
- Conduct routine monthly radio polls to check radios



# Please consider serving as an LWC Safety Captain!



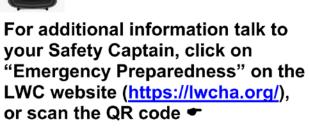
Your task? – To educate & communicate.



New radio? Wonder if it works? Listen in on the LWC Community Radio Service (CRS) Routine Radio Poll on the first Saturday of each month at 0900 Local Time on Channel 15

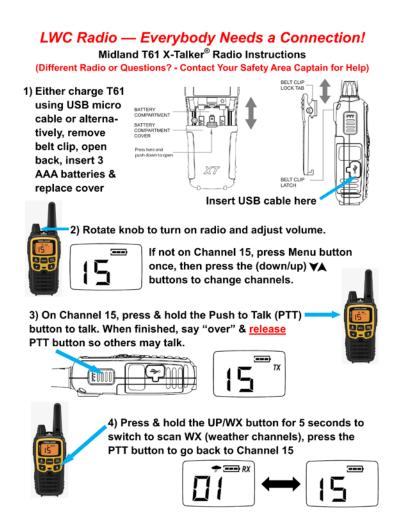


Remember, you do <u>not</u> have to talk, unless you want to talk. Please just consider turning on your radio so you are familiar with its operation & to make sure your batteries are OK!





### Simplified instructions for specific radios



#### Model T60 Series

#### **\_ M**IDLAND®



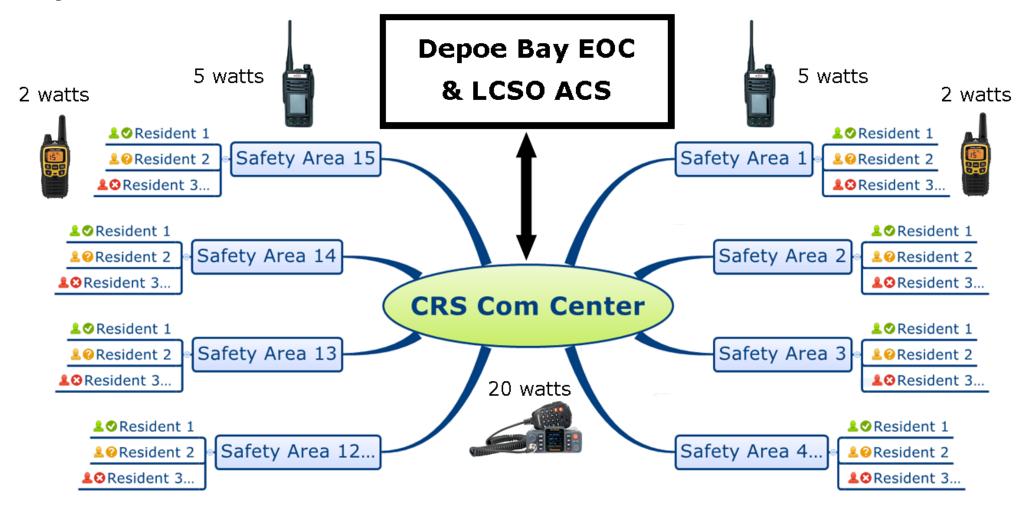
CONTROLS



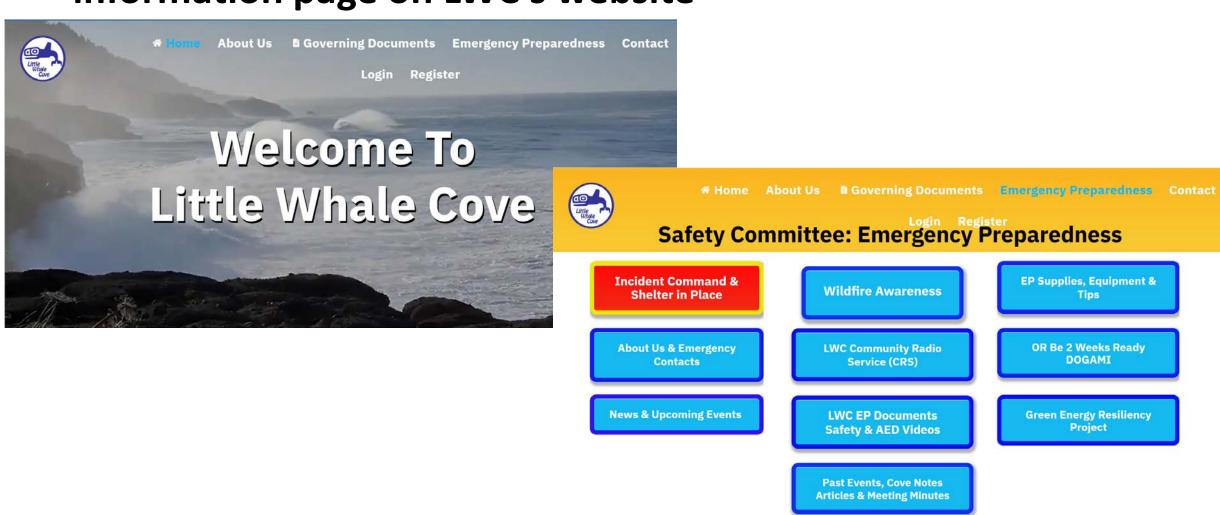
- NOAA WEATHER (WX) BAND ICON —
   Indicates when the radio is in Weather
   Band mode.
- KEY LOCK ICON Indicates KEY LOCK mode is on.
- 3. VOX ICON Indicates when VOX mode is active.
- CHANNEL NUMBER Changes from 1~36 on FRS band (1~10 on WX band).
- TRANSMIT POWER LEVEL ICON Indicates TX Power setting (H/L).
- PRIVACY CODE Indicates Privacy Code selected by user (oF~38/oF~83). It can only be set in Ch 1~22.
- VIBRATE ALERT ICON Indicates when the Vibrate-Alert feature is on (Model T65 only).
- 8. BATTERY METER Indicates the battery
- RECEIVE (RX) ICON Indicates radio is receiving a transmission.
- TRANSMIT (TX) ICON Indicates radio is transmitting a signal.
- PRIVACY CODE ICON Indicates Privacy Code setting (CTCSS/DCS).
- POWER/VOLUME KNOB Turn clockwise to turn the power on and increase the volume level. Turn counter-clockwise to decrease the volume level and turn the power off.
- PTT Button Press and hold to transmit voice communication.
- 14. CALL/LOCK Button Press to send a CALL ALERT signal. Press and hold to turn KEY LOCK on/off.
- 15. MIC Built-in microphone
- 16. USB CHARGING JACK
- 17. ANTENNA
- 18. EXTERNAL SPEAKER/MIC JACK
- MENU Button Press momentarily to access Menu mode.
- 20. MONITOR/SCAN Button Press to enter SCAN mode. Press and hold to enter MONITOR mode.
- 21. UP/WX SCAN ▲ and DOWN ▼

  Buttons Make adjustments in MENU mode. Press and hold the UP button for 5 seconds to activate the NOAA Weather Scan function.
- 22. SPEAKER Built-in speaker.

 During emergencies, a Safety Captain will attempt to transmit every hour, on the hour, from the LWC CRS Com Center



 Maintains a comprehensive Emergency Preparedness information page on LWC's website





### What LWC Is

### Doing (continued)

- LWC CRS Com Center with GMRS/FRS & ham radios & trunking scanner with PC
- Kiosk & programmable scrolling LED sign





- In addition to hourly radio communication, use programmable, LED scrolling text signs
- Prepare After-Action Reports (AARs)
- Conduct Table Top
   Exercises (TTXs) for
   various scenarios (e.g.,
   power outages,
   wildfires, earthquakes)

### What Still Needs to Be Done

- More participation by <u>all residents</u> in the monthly LWC CRS Routine Radio Polls
- Set up trunking scanner with PC to monitor & record radio transmissions (more accurate, detailed AARs)
- Outfit Com Center with <u>external</u> GMRS/FRS, scanner,
   & ham antennas
- Devise method to alert residents to turn on their walkie talkies to Channel 15
- Further test electronic language translation of radio transmissions

# What Still Needs to Be Done (continued)

- Establish a backup Com Center possibly at the LWC Gatehouse with GMRS & ham radios with external antennas & backup power
- Further test our existing mobile backup Com Center currently housed in a resident's camper van
- Implement fact-checking protocols to ensure accurate information is disseminated
- Continue to refine LWC's established Incident Command System (ICS)

### Conclusions

- While it is absolutely essential that ham radio networks be established, they are only <u>part</u> of the answer to information dissemination
- A solid network of GMRS/FRS radios also is essential for information dissemination & data collection